



**Community Care Licensing Division  
Quality Assurance, Advocacy and Technical Support Bureau**

**Foster Family Agencies  
Most Common Deficiencies for All Visit Types in 2016**

This is an analysis of the most common deficiencies in 2016 for Foster Family Agencies (FFA) for all visit types. The Quality Assurance Unit reviewed all 1,901 deficiencies cited for all visit types. This list is limited to those deficiencies cited in two percent (2%) or more of the total number of deficiencies cited.

*Are you a Foster Family Agency licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at [TechnicalSupportProgram@dss.ca.gov](mailto:TechnicalSupportProgram@dss.ca.gov).*

**This requirement can be found in Title 22 of the California Code of Regulations, Division 6.**

<b>Most common deficiencies cited when citations were issued for FFA all visit types</b>	<b>Regulation Section Title</b>	<b>Regulation Section</b>	<b>This deficiency's percentage of the total deficiencies cited for all visits</b>
Personal rights includes the right to be free from corporal or unusual punishment, infliction of pain, humiliation, intimidation, ridicule, coercion, threat, mental abuse. Personal rights includes the right to be free from actions of a punitive nature including but not limited to interference with the daily living functions of eating, sleeping, or toileting, or withholding of shelter, clothing, or aids to physical functioning.	Personal Rights	89372(a)(1)	13%
Caregivers shall provide care and supervision as necessary to meet each child's needs, and shall be available at all times unless documented in the child's Needs and Services Plan, placement agreement, or Transitional Independent Living Plan (TILP) or agreed to in advance by the licensing agency.	Responsibility for Providing Care and Supervision	89378(a)	7%
The home shall be clean, safe, and sanitary and in good repair at all times for the safety and well-being of the children.	Buildings and Grounds	89387(b)	6%

Community Care Licensing Division  
Quality Assurance, Advocacy and Technical Support Bureau  
Foster Family Agencies - Most Common Deficiencies in 2016 for All Visit Types

Most common deficiencies cited when citations were issued for FFA all visit types	Regulation Section Title	Regulation Section	This deficiency's percentage of the total deficiencies cited for all visits
The caregiver shall disclose information to respite care providers, occasional short-term babysitters, alternative caregivers, school officials, and other persons, as needed to ensure appropriate care, supervision, or education of the "child".	Personal Rights	89372(a)(10)(B)	5%
Caregivers shall ensure that each child is accorded personal rights.	Personal Rights	89372(a)	3%
Medicines, disinfectants, cleaning solutions, poisons, firearms and other dangerous items shall be stored where inaccessible to children.	Storage Space	89387.2(a)	2%
Personal rights include the right to be accorded dignity in personal relationships with other persons in the home.	Personal Rights	89372(a)(9)	2%